

Feature Comparison – Premier Insights vs Insights



Premier Insights™

An American Express Global Business Travel (Amex GBT) data visualization tool that integrates card and travel spend data into a single platform, providing companies and their travel managers with a complete view of their travel program to drive greater efficiencies, improvements, and savings.



Insights

A desktop and mobile application filled with highly configurable, easy-to-use reports

	Premier insights	Insights
Data availability		
Travel data	Y	Y
Card data	Y	N
Pre-trip data	N	Y
Data filtering		
Geography	Y	Y
Employee office and/or country location	Y	Y ¹
Date range	Y	Y
Client-defined fields	Limited	Y
Route	Y	Y
Domestic/international/intraregional	Y	Y
Client ID	Y	Y
Client name	N	Y
Account/DK number	Y	Y ¹
Business unit	Y	Y ¹
Role within company	Y	Y ¹
Employee ID	Y	Y ¹
Cost center	Y	Y ¹
Include/exclude refunds	Y	Y
Data standardization		
Hotel name	Y	Y
Air alliance	Y	N
Rail codes	Y	Y
Transaction matching	Y	N
Analysis features		
Embedded, dynamic insights & recommendations	Y	N
Variance/program leakage	Y	N
Preferred/non preferred (air, car, hotel)	Y	N
Emissions/greenhouse gas	Y	Y
Lost savings	Y	Y
Exchanges and unused air tickets	Y	Y
Air alliance	Y	N
Business unit drill-down	Y	Y ¹
Traveler level drill-down	Y ²	Y ¹
What-if scenarios		
Online/offline booking	Y	Y
Advance purchase (air)	Y	Y
Lowest logical airfare	Y	N
Preferred suppliers (air, car, hotel)	Y	N
Class of service	N	Y

	Premier insights	Insights
Benchmarking		
Compare by industry	Y	N ⁴
# Of industry comparisons	9	N ⁴
Compare by volume	Y	N ⁴
Compare by peer groups	Y	N ⁴
Class of service (air)	Y	Y
Advance purchase	N	Y
Online booking adoption	N	Y
Average daily rate (hotel)	N	Y
Car rental type	Y	N ⁴
Supplier benchmarking (air)	N	Y
Nondirectional market pair (air)	N	Y
Time period comparison	Y	Y
Benchmarking visualizations	Y	N ⁴
Configurability		
Employee hierarchy	Y ²	Y ¹
Set yearly spend targets across travel categories	N	Y
Client-defined fields	Y	Y
Custom regions	Y	N
Company specific reason codes	Y	Y
Custom dashboards and visualizations (Amex GBT developed based on client req.)	Y ³	N
Custom kpis and calculations (Amex GBT developed based on client req.)	Y ³	N
Configured reports (user developed)	N	Y
Ability to restrict user access based on hierarchy	Y	N
Usability		
Export ability (PDF, XLS, CSV)	Y	Y
Tablet/mobile friendly	Y	Y
Interactive charts & graphs	Y	N
Ability to email visuals/reports	Y	Y
Availability		
Countries	Global	Global
Client type	All	All
Air volume size	No minimum	No minimum
Language	English, French	English, French, Canadian, German
Currency	50 currencies	185 currencies

Y = YES N = NO limited = selective availability or functionality

¹ As defined by client's Custom Defined Field; Business Unit view requires HR data feed, which has an associated fee. ² Up to 13 levels. ³ With purchase of Custom Data Solutions add-on. ⁴ Available in Peer Travel Insights